



PURPOSE/ROLE

- Administer the legislative and policy framework for Local Government and manage funding programs in accordance with Government priorities
- Administer the *Racing Act 2002* and support Racing Queensland towards achieving an economically sustainable Queensland racing industry
- Improve outcomes for people from culturally and linguistically diverse backgrounds and assist in building safe, caring and connected communities

PUBLIC SERVICE VALUES

- **Customers first**
- **Ideas into action**
- **Unleash potential**
- **Be courageous**
- **Empower people**

VISION *Dynamic and effective Local Governments, engaged and cohesive communities and a sustainable, vibrant racing industry*

OUR STRATEGY

	LOCAL GOVERNMENT	MULTICULTURAL AFFAIRS	RACING	CORPORATE/DEPARTMENTAL
OBJECTIVES	<i>Dynamic and well managed Local Governments focused on delivering positive and sustainable outcomes for their communities.</i>	<i>Lead and influence policies, programs and services that support and promote inclusive, harmonious and diverse Queensland communities.</i>	<i>A viable and prosperous racing industry in Queensland.</i>	<i>High performing, innovative and diverse workforce delivering value-for-money services and outcomes.</i>
STRATEGIES	<p>Administer Local Government legislation and maintain a sound regulatory and policy framework</p> <p>Administer and manage the Local Government funding programs including <i>Works for Queensland</i></p> <p>Partner with Local Governments to identify and support delivery of community infrastructure and facilities, projects and commitments</p> <p>Work with Local Governments to support good governance and sound financial management</p> <p>Design and deliver capacity building programs and resources that build and support the integrity and sustainability of Local Governments</p> <p>Work with the Local Government Association of Queensland to advance common objectives and deliver State and Local Government priorities</p>	<p>Lead implementation of the <i>Multicultural Recognition Act 2016</i>, including the Queensland Multicultural Policy and Action Plan</p> <p>Design and deliver programs and investments that build community connectedness and celebrate Queensland's diversity</p> <p>Work with Government and non-Government partners to improve settlement outcomes for refugees and asylum seekers</p> <p>Promote the principles of the Multicultural Queensland Charter across all levels of Government, business and community</p>	<p>Administer the <i>Racing Act 2002</i> and manage policies that support the racing industry in Queensland</p> <p>Oversee the rollout of the \$70 million (4 year) country racing package</p> <p>Partner with Racing Queensland to support the delivery of priority infrastructure projects through administration of the Racing Infrastructure Fund</p>	<p>Work collaboratively with each other and with our stakeholders and partners to build productive relationships to deliver services and broker solutions</p> <p>Implement recommendations from reviews of legislation and processes and address the findings from surveys to improve efficiency and achieve outcomes across the portfolio</p> <p>Use resources and systems efficiently and effectively minimising risk and delivering value-for-money</p> <p>Capitalise on the skills, knowledge and capabilities of staff to respond to change</p> <p>Create an inclusive, diverse, healthy and safe work environment</p>
PERFORMANCE INDICATORS	Level of satisfaction of Local Governments (Mayors and CEOs) with the effectiveness, timeliness and quality of advice, services and support provided by the Department	Number of people attending events funded by Multicultural Affairs Queensland	<p>Percentage of country race meetings in the approved schedule that are conducted</p> <p>Grant monies paid as a percentage of the total non-capital grant budget</p>	<p>Employee opinion survey results</p> <p>Workforce statistics</p>

GOVERNMENT OBJECTIVES FOR THE COMMUNITY
<p>Building safe, caring and connected communities Encouraging safer and inclusive communities</p> <p>Delivering quality frontline services Providing responsive and integrated Government services</p> <p>Creating jobs and a diverse economy Stimulating economic growth and innovation Delivering new infrastructure and investment</p>

OPPORTUNITIES AND CHALLENGES
<p>To create opportunities and address challenges, the Department will:</p> <ul style="list-style-type: none"> • Build and sustain the confidence and support of diverse stakeholders to maintain productive relationships • Support innovation in policy development and the regulatory environment • Build capacity and cultural capability of staff to enhance engagement and performance • Promote the social and economic benefits of the Queensland racing industry • Promote the social and economic benefits of cultural diversity • Operate in an environment with zero tolerance for fraud and corruption